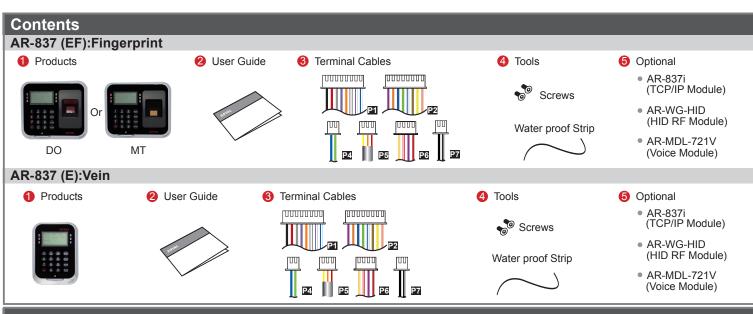


AR-837 (E) / (EF)

LCD / Biometrics Access Controller



Installation











B.

- A-1.Surface Mounted: Use a screwdriver to screw the mounting plate
 to the wall. A-2.Embedded: To dig a hole for 837(E):85mmx113mm /
 837(EF):128mmx109mm; and then, use a screwdriver to screw the
 mounting plate to the wall.
- Pull cable ends through the access hole in the mounting plate.
- Attach AR-837(E) or AR-837 (EF) to the mounting plate and install screws (supplied) into the holes at the bottom with the allen key.
- Apply power. LED (green) will light up with one beep.

Notice

- 1.Tubing: The communication wires and power line should NOT be bound in the same conduit or tubing.
- 2.Wire selection: Use AWG 22-24 Shielded Twist Pair to avoid star wiring, CAT 5 cable for TCP/IP connection
- **3.Power supply:** Don't equip reader and lock with the same power supply. The power for reader may be unstable when the lock is activating, that may cause a malfunction in the reader.

The standard installation: Door relay and lock use the same power supply, and reader should use another independent power supply.

Connector Table (1)

Cable: 21 CN4

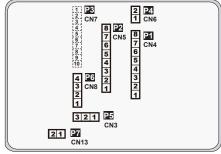
Wire Application	Wire	Color	Description
Lock Relay	1	Blue White	(N.O.)DC24V1Amp
	2	Purple White	(N.C.)DC24V1Amp
Lock Relay COM	3	White	(COM)DC24V1Amp
Door Contact	4	Orange	Negative Trigger Input
Exit Switch	5	Purple	Negative Trigger Input
Alarm Relay 6		Gray	N.O./N.C. Optional (by jumper)
Power	7	Thick Red	DC 12V
	8	Thick Black	DC 0V

Cable: P2 CN5

Wire Application	Wire	Color	Description				
Beeper	1	Pink	Beeper Output 5V/100mA, Low				
LED	2	Yellow	Red LED Output 5V/20mA, Max				
LED	3	Brown	Green LED Output 5V/20mA, Max				
Door Output	4	Blue White	Transistor Output Max. 12V/100mA				
Door Output		Dide Wille	(Open Collector Active Low)				
Wiegand	5	Thin Green	Wiegand DAT: 0 Input				
vviegariu	6	Thin Blue	Wiegand DAT: 1 Input				
WG Door Contact	7	Orange	Negative Trigger Input				
WG Exit Switch 8		Purple	Negative Trigger Input				

Cable: P4 CN6

Wire Application	Wire	Color	Description
RS-485 for Lift	1	Thick Green	RS-485(B-)
Controller	2	Thick Blue	RS-485(A+)



Cable: P5 CN3

Wire Application	Wire	Color	Description
Anti-Tamper Switch	1	Red	N.C.
	2	Orange	СОМ
	3	Yellow	N.O.

Cable: P6 CN8

Wire Application	Wire	Color	Description					
Reserved	1	Red						
Security trigger signal	2	Purple	Security trigger signal Output					
Arming	3	Red White	Arming Output					
Duress	4	Yellow White	Duress Output					

Cable: P7 CN13

Wire Application	Wire	Color	Description
Door Bell	1	Black White	Transistor Output Max. 12V/100mA (Open Collector Active Low)
	2	Black	DC 0V

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Connector Table (2): Optional

Cable: P3 CN7

Wire Application	Wire	Color	Description					
TCP/IP Module	1	Black	DC 0V					
	2	Red	DC 3.3V					
	3	Black	DC 0V					
	4	Blue	RSTN					
	5	Green	IRQN					
	6	Purple	NSS					
	7	Brown	MISO					
	8	White	MOSI					
	9	Blue	CLK					
	10	Black	DC 0V					

Cable: P8

Wire Application	Wire	Color	Description
HID RF Module	1	Orange	ANT 1
	2	Purple	ANT 2
	3	Black	DC 0V
	4	Red	DC 5V
	5	Blue	Wiegand DAT: 1 Input
	6	Green	Wiegand DAT: 0 Input
	7	White	

Cable: P9 CN9

Wire Application	Wire	Color	Description
Voice Module	1	Black	DC 0V
(*Required speaker	2	Yellow	TX
8Ω / 1.5W (Max.	3	White	TE
2W)	4	Orange	RX
200)	5	Red	DC 5V
	6	Blue	

Front Panel & Indicator



- System will automatically exit Programming Mode when inactivating for 30 seconds.
- LED status indicates controller's mode and status.
 - OK (green) blinking constantly when operating in Programming Mode

 or flashing an existed card in card learn mode, it comes 2 beep
 - warning and LCD panel displays "Same Card: user address / card number
 - Error (red) invalid card with 2 beeps warning and LCD panel displays "Card Number Err!
 - or in anti-pass-back mode, when violates the access, it comes one beep warning and LCD panel displays "Anti-pass Error!"

Arming (green) - arming on status

Alarm (red) – any abnormal condition occurs

- Keypad will be locked up 30 sec. when incorrect pin code or master code is constantly entered.
- Maximum error input of pin code and master code can be changed via the software 701Server (default: 5 times)



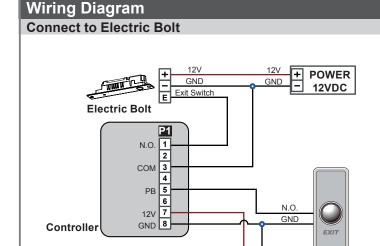
Networking : / and ${\mathcal N}$ interactively flash between the Month and D Y.

[e.g.] 12/07←→12 N 07

Stand-alone: No flashing [e.g.] 12/07

(←Reference to picture)

RTE

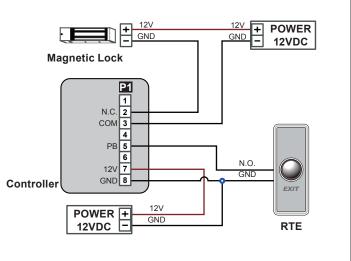


GND

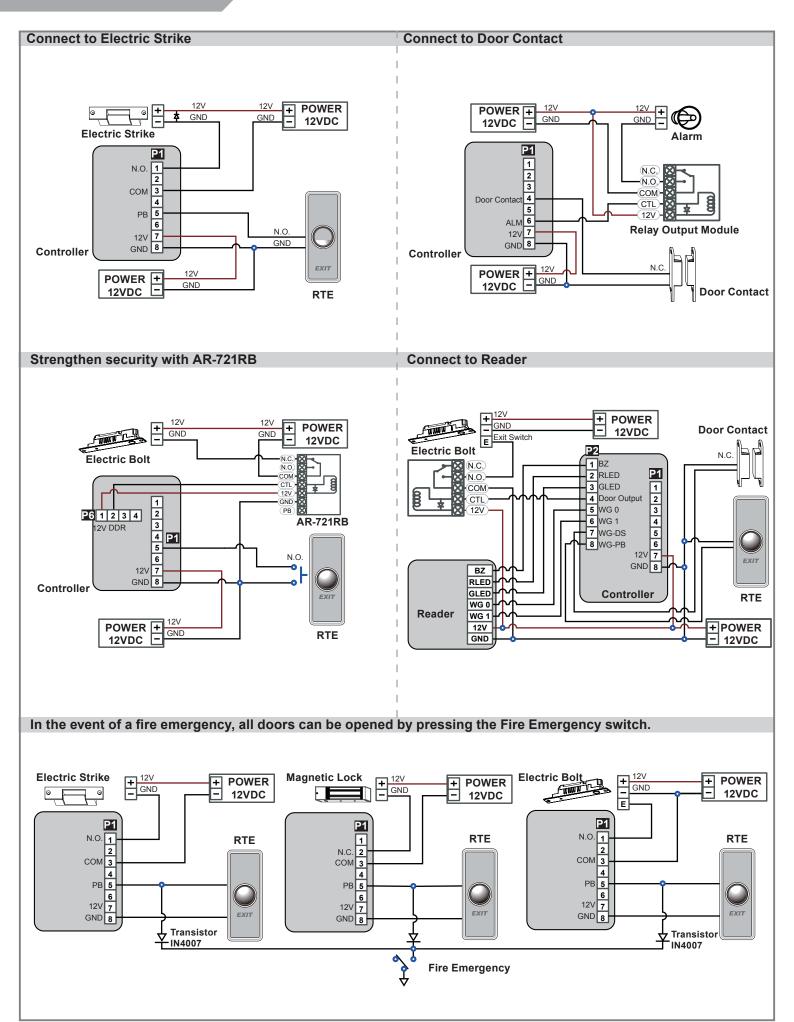
POWER + 12VDC -

12VDC

Connect to Magnetic Lock



AR-837 (E) / (EF)



Programming

A. Keyboard Lock/ Unlock

Lock/ Unlock

Press * and # simultaneously to lock keyboard. Press simultaneously again to unlock.

B. Entering and Exiting Programming Mode

Entering

Input * 123456 # or * PPPPPP #

[e.g.] The Default Value= 123456. If already changed the Master Code= 876112, input ★ 876112 # → Access programming mode P.S.If no instruction is entered within **30 sec.**, it will automatically leave the programming mode.

Exiting

Press the ★ ★ repeatedly → 6 Quit or 7 Quit and Arming (Please refer to alarm / arming setting)

Changing the Master Code

Access programming mode → 5 Tools → 2 Master Code → Input the 6-digit new master code → Succeeded

C. Initial setup

Language Setting

Access programming mode → 5 Tools → 1 Language → 0 EN → Succeeded → Initial system...

Node ID of Reader Setting

Access programming mode \rightarrow 3 Parameters[1] \rightarrow 1 Node ID \rightarrow Input New Node ID : 1~254 (default value:001) \rightarrow Main Door Number : 0~255 \rightarrow WG1 Door Number : 0~255 \rightarrow Show UID (0=No, 1=WG, 2=ABA, 3=HEX) \rightarrow Enable DHCP(0:No, 1:En, 2=Exit) \rightarrow Succeeded

D. Adding and Deleting Tag

X User capacity: 16384 (00000~16383)



Adding Tag by Tag ID

Access programming mode → 1 Add/Delete → 1 Add -> Card ID → Input 5-digit user address → Input Site Code → Input Card Code

Adding Tag by RF Learn Function

Access programming mode \rightarrow 1 Add/Delete \rightarrow 2 Add -> RF-Learn \rightarrow Input 5-digit user address

→ Input Tag Units(pcs) → Close Tag into RF Area

※If the batch of tags are Sequential, input Tag Units(pcs) in the quantity of the tags and present the tag with the lowest number to the controller for adding all the tag data; otherwise, the tags must be presented to the controller individually

Suspend User Address

Access programming mode → 1 |Add/Delete → 3 |Suspend -> Addr → Input Start address → Input End address

Suspend Tag by Tag ID

Access programming mode → 1 Add/Delete → 4 Suspend -> ID # → Input Site Code → Input Card Code

Recover User Address

Recover Tag by Tag ID

Access programming mode → 1 | Add/Delete → 8 | Delete -> ID # → Input Site Code → Input Card Code

• Deleting User Address

Access programming mode → 1 Add/Delete → 5 Delete -> Addr → Input Start address → Input End address

Deleting Tag by Tag ID

Access programming mode → 1 Add/Delete → 6 Delete -> ID # → Input Site Code → Input Card Code

. Setting up the access mode

Access programming mode → 2 User Setting → 2 Access Mode → Input User Address → 0: Invalid; 1: Card; 2: Card or PIN; 3: Card & PIN

E. PIN Code

Access programming mode → 2 User Setting → 1 Password → Input 5-digit user address → Input 4-digit PIN (0001~9999) → Succeeded Or via 701Client set it on Users screen



AR-837 (E) / (EF)

F. Adding / Deleting Fingerprint

Adding

Access programming mode \rightarrow 2 User Setting \rightarrow 6 Enroll FP \rightarrow Key in 5-digit user address \rightarrow 1 or 2 different fingers on the sensor lens \rightarrow Succeeded P.S. The AR-837EF needs to collect twice for each fingerprint.

Deleting

Access programming mode \rightarrow 2 User Setting \rightarrow 7 Delete FP \rightarrow Key in 5-digit user address \rightarrow Succeeded P.S. If you want to delete all users' FP, key in 99999 #

G. Access Mode

Access programming mode → 2 User Setting

- → 2 Access Mode
- → Key in 5-digit user address (00000~08999)
- → 0: Invalid; 1:Card; 2: Card or PIN; 3: Card and PIN (837EF: → Finger Identify: 0: Must; 1: Ignore)
- → Succeeded

Access	s Mode	Finger I	dentify (837EF Only)	Result (837EF Only)				
Hardware	701Client	Hardware	Hardware 701Client					
0:Invalid		0: Must	☐ Just fingerprint☐ Just card control	Invalid User				
		1: Ignore	✓ Just fingerprint✓ Just card control	invalid Oser				
1:Card		0: Must	☐ Just fingerprint☐ Just card control	Finger+Card				
		1: Ignore	✓ Just fingerprint✓ Just card control	1. Card Only 2. Finger Only				
2:Card or PIN		0: Must	☐ Just fingerprint☐ Just card control	1. Finger+Card 2. Finger+PIN 3. Card+Finger+PIN 4. Card+Finger+Card 5. PIN+Finger+PIN 6. PIN+Finger+Card				
		1: Ignore	☑ Just fingerprint ☑ Just card control	1. Card Only 2. PIN Only 3. Finger Only				
		0: Must	☐ Just fingerprint☐ Just card control	Finger+Card+PIN				
3:Card and	PIN	1: Ignore	✓ Just fingerprint✓ Just card control	1. Card+PIN 2. Finger+PIN				

H. Arming Password

Access programming mode \rightarrow 3 Parameters[1] \rightarrow 8 Arming PWD \rightarrow Input 4-digit PIN (0001~9999; Default: 1234) \rightarrow Succeeded Or via 701Server and set it on AR-829E screen

I. Arming Delay Time

Armed pulse out-put time (10ms) ,Range : 000~255 \rightarrow Succeeded

J. Duress Code

Access programming mode → 4 Parameters[2] → 7 Duress Code → 4 sets (select one) → Input 4-digit PIN (0001~9999) → Succeeded Or via 701Server to set it on AR-829E-V5 screen

**Duress Code is only available in networking mode. It will substitute a personal pin code and send the message of Duress to computer as a warning signal.

K. Terminal Port

Access programming mode \rightarrow 5 Tools \rightarrow 4 Terminal Port \rightarrow 0:Lift; 1:Host; 2:LED; 3:PRN (default value:1) \rightarrow Baud Selection (default value:9600) \rightarrow Succeeded

L. Setting up the alarm / arming

- Conditions:
 - 1. Arming enabled
 - 2. Alarm system connected
- Situations:
 - 1. Door is open overtime: Door is open longer than door relay time plus door close time.
 - 2. Force open (Opened without a valid user card): Access by force or illegal procedure.
 - 3. Door position is abnormal: Happening when power is off and then on again, besides, reader was on arming before power went off.
- Enable/Disable the arming status:

Standby Mode								
Card only		Card or PIN	Card and PIN					
Open the door	No open the door	Input user address → Input	Present the tag to reader → Input					
Present the tag to reader → Input	* → Input 4-digit arming PWD	4-digit individual PWD → # →	4-digit individual PWD → #					
4-digit arming PWD → #	→ Present the tag to reader	Input 4-digit arming PWD → #	Input 4-digit arming PWD → #					
Access Programming mode								
Enable: Access programming mode	e → 7 Quit & Arming	Disable: Access programming mode → 6 Quit						

% [Use FP] can substitute for [Induct valid card].

M. Anti-pass-back

While connecting with AR-721U, AR-737H/U(WG mode) and AR-661U for anti-pass-back function, the access mode must be "Card" only.

Device enable

Access programming mode → 4 Parameters[2] → 6 Anti-pass-back → master controller select [1: Yes] → WG select [1: Yes]

Card user enable

Access programming mode → 1 Add/ Delete → 9 Antipass Group → Input 5-digit starting user address → Input 5-digit ending user address → must select [1: Yes]

N. Lift control

[e.g.] Connect with AR-401RO16B to control which floor the user will be able to access. (BAUD9600)

Setting Lift control

Access programming mode \rightarrow 5 Tools \rightarrow 4 Terminal Port \rightarrow 0: Lift Controller \rightarrow Baud Selection 0: 9600 Access programming mode \rightarrow 5 Tools \rightarrow 5 Terminal Port \rightarrow 1: Lift Controller (need to use 725L485)

Set	Flo	Floor/ Stop														
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1
	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32
2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48
3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64
4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Single floor

Access programming mode \rightarrow 2 User Setting \rightarrow 4 Single Floor \rightarrow Input 5-digit user address \rightarrow Input single floor number: 1~64

Multi floors

Access programming mode → 2 User Setting → 5 Multi Floor → Input 5-digit user address → Select range: 1 or 2 or 3 or 4 → Input 16 digits multi floors number [0:disable, 1: enable]

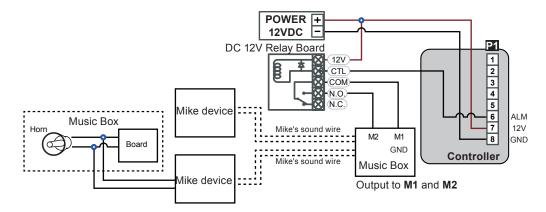
[e.g.] Set NO. 114, can use it through the 8 F and 16F:

Access programming mode → 2 User Setting → 5 |Multi Floor → 114 # | → 1 # | → 000000100000001 #

O. Alarm Clock (for Factory)

Access programming mode \rightarrow 5 Tools \rightarrow 9 Daily Alarm \rightarrow Set (00~15) \rightarrow Set Start Tm (24 Hours); Set Effect Sec. (Seconds as the bell time, Range:1~255) \rightarrow Set Weekday (0:disable, 1: enable) \rightarrow Succeeded

Hardware installation



P. OpenZone

Access programming mode → 3 Parameters[1] → 2 OnOff OpenZone → Main Controller Auto Open Zone (0:disable, 1:enable) → Open Door Imm. During Open Zone (0:No, 1:Yes) → WG1 Port Auto Open Zone (0:disable, 1:enable) → Open Door Imm. During Open Zone (0:No, 1:Yes) → Succeeded

Q. Open TimeZone

Access programming mode \rightarrow 5 Tools \rightarrow 6 Open TimeZone \rightarrow Set (00~15) \rightarrow Time (24 Hours); Main Port (0:disable, 1: enable); WG Port (0:disable, 1: enable) \rightarrow Succeeded



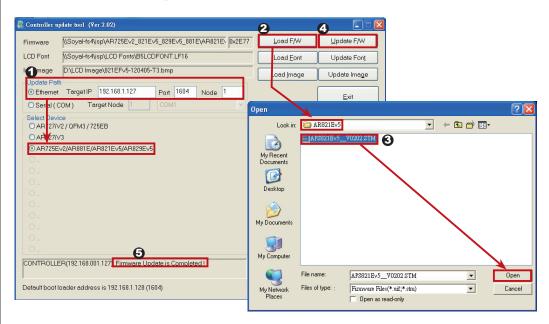
Firmware Upgrade

Get the upgrade software from SOYAL or our distributor and run "UdpUpdater" software

• Execute the software



The software is within SOYAL CD or please login the SOYAL website to download



Update the firmware

[Please login the SOYAL website to download the new ISP

- 1. Input the Target Address and Port
- 2. [Load F/W] open the documents that have the new ISP Firmware
- 3. Click the new ISP Firmware and [Open] it
- 4. Click [Update F/W] to start the firmware update
- 5. Till the screen shown [Firmware Update is Complete]

Restoring Factory Settings

Reset all device parameters and user card data

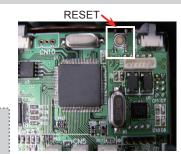
• Reset all device parameters and user card data:

Access programming mode → 4 | Parameters2 → 9 | Factory Reset → 0 : System Param;

- 1: User Setting; 2: System & User
- Reset IP Setting:

When the device's power is on, press the [RESET] button on the main board untill the ERR (Red) LED of screen lights up. (Refere to the picture beside)

- * After operation as above, you will hear a long reminder sound, and wait until the sound disappears, and then reset the power of the controller. The device will be restored to factory settings.
- * After having done the "Factory Reset," the External Communication Port must be reset. Or the biometric sensor won't be functional.
 - 5 Tools \rightarrow 5 Ext. Comm Port (0:FP-200 ; 1:Lift ; 2:Vein2000 ; 3:FP-9000 ; 4:Reserved)



Manu Tree

1. Add/ Delete

- 1. Add > Card ID
- 2. Add > RF Learn
- 3. Suspend > Address
- 4. Suspend > ID #
- 5. Delete > Address
- 6. Delete > ID #
- 7. Recover > Address
- 8. Recover > ID #
- 9. Antipass Group

2. User Setting

- 1. Password
- 2. Access Mode
- 3. Extend Options
- 4. Single Floor
- 5. Multi Floor
- 6. Enroll Finger
- 7. Delete Finger

3. Parameters[1]

- 1. Node ID
- 2. OnOff OpenZone
- 3. Door Relay Tm
- 4. Door Close Tm
- 5. Alarm Relay Tm
- 6. Alarm Delay Tm
- 7. Arming Delay Tm
- 8. Arming PWD

4. Parameters[2]

- 1. Auto Relock
- 2. Egress(R.T.E)
- 3. Miscellaneous
- 4. Force Open
- 5. Close & Stop
- 6. Anti-pass-back
- 7. Duress Code 8. Password Mode
- 9. Factory Reset

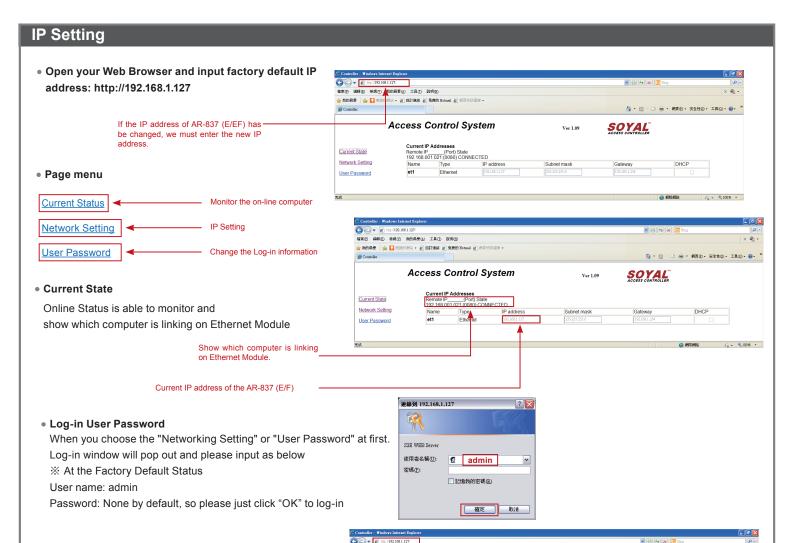
5. Tools

- Language
- 2. Master Code
- 3. Master Range
- 4. Terminal Port
- 5. Ext.Comm Port
- 6. Open Time Zone
- 7. Informations
- 8. Clock Setting
- 9. Daily Alarm

7. Quit & Arming

6. Quit

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Networking Setting

You will find initial IP Address 192.168.1.127 and check MAC Address is identical to the sticker on Ethernet Module device. Please alter the IP address as you want, and then click "Update" button. After updating the IP, please reconnect the Web Browser by the new IP address.

User Password

Change the log-in password to lock the IP setting of Ethernet Module.

The password is composed of 10 characters at most which can be either $A\sim Z$ or $0\sim 9$.

